

Personal data use policy

We illustrate here as follows the ways in which Arteria uses your personal data, according to the principles of honesty, lawfulness, and transparency, in order to protect your privacy as was put in order by the European Regulation 2016/679 (General Data Protection Regulation).

Arteria has prepared a set of countermeasures (Management System for the Protection of Personal Data) to protect the personal data entered into the request information page on our website.

Collecting personal data is necessary in order to send the information that one has requested regarding Arteria's services. Failure to provide said data would make it impossible for Arteria to fulfill one's requests.

Arteria's Management System for the Protection of Personal Data establishes that:

- Your personal data will not be given to third parties
- Your personal data will not be used for communication purposes related to the services about which you have requested information
- Electronic data are stored within the company's information system in a restricted-access area, paper documents are kept in protected archives, access to which will be granted only to authorized people for the following purposes:
 - Updating or canceling content from the records in our information management system, on your explicit request
 - Fulfillment of requirements according to civil and fiscal laws, regulations, and EU law
- You may, at any time, exercise the following rights set by the following articles of the Regulation:
 - 15 – Right of access
 - 16 – Right to rectification
 - 17 – Right to erasure
 - 18 – Right to restriction of processing
 - 19 – Notification obligation
 - 20 – Right to data portability
 - 21 – Right to object
 - 34 – Communication of a personal data breach

by contacting us at privacy@arteria.it, and we will look to fulfill them through specific procedures, which our Data Protection Coordinator Alessandro Piraino can illustrate for you for the following:

- To obtain a description about how your data is used;
- To obtain a description about how your data is stored and protected in the company's information system;
- To obtain a description of the subjects and parties (residing in the EU or in third-party countries and international organizations) to whom your personal data has been communicated for the purpose of completing activities that are necessary for the fulfillment of contractual obligations by Arteria (normal operational/logistics management by Arteria personnel, couriers, shippers, customs agencies, banks);
- To obtain rectification, erasure, or restriction of processing your data;
- To object to processing
- To obtain a copy of the personal data subject to processing in a common and usable electronic format.

Our company will give feedback on the undertaken action for a request regarding your rights without

unjustified delay and, at least no later than a month from receiving the request. These terms may be extended to two months, if necessary, given the complexity and number of requests. Arteria will inform you of any such extension, and the reasons for a delay, within a month of receiving the request. If you submit a request electronically, information will be provided, when possible, electronically unless otherwise requested.

The Owner of data processing is Arteria Srl main office at Via Cino del Duca, 2 20122 Milan